



# सैन्ट्रल रेलसाइड वेअरहाउस कम्पनी लिमिटेड

(भारत सरकार का उद्यम)

आइएसओ 9001:2008 प्रमाणित कम्पनी

## CENTRAL RAILSIDE WAREHOUSE COMPANY LIMITED

(A Govt. of India Enterprise)

An ISO 9001:2008 Certified Company

सीआईएन : यू63023डीएल2007पीएलसी165676

CIN:U63023DL2007PLC165676



मिनी रत्न  
Mini Ratna PSU



Dated: 01.06.2016

No. CRWC-I/Estt/Public Grievance)/16-17/ 6399

### CIRCULAR

#### SUB: Public Grievance Redressal Mechanism...Regarding

In supersession to this circular No. CRWC-I/Estt/Public Grievance)/2014-15/1465 dated 13.06.2014 , the competent authority has approved the nomination of Sh. Ritesh , Manager – HR to function as Public Grievances Officer (PGO) on the above mentioned subject.

The following officers to function as high power committee if the aggrieved individual is not satisfied with the reply remain unchanged

1. Head of Finance
2. Head of HR
3. Head of Marketing and Operations
4. Head of Engineering

*Yatin K. Patel*  
1/6/16

Yatin K. Patel  
DGM (L/O/M)

#### **Distribution To:**

1. DGM (F&A) /DGM (Engg), CRWC, CO, New Delhi.
2. Manager(HR),CRWC, CO, New Delhi.
3. PS to MD, CRWC, CO, New Delhi
4. Manager -IT for uploading on CRWC Website;